



The Kidz Docs

Pediatric & Adolescent Medicine

Pardon Our Dust – The Kidz Docs is Going Electronic!

The Kidz Docs is making a big change because we want to serve you better. Your child's records will soon be kept in an electronic health record (EHR). eClinicalWorks is the medical record program we are using.

Q: What is an EHR?

A: An EHR is a system that stores health information in a computer instead of on paper. Personal and medical information is stored. Personal information includes your child's name, address, phone number, date of birth, and insurance information. Medical information includes notes from your child's past visits and medicines your child has taken.

Q: Why the change?

A: We decided to store your child's records in an HER because over time, it will improve the quality of care we can give your child. Two of the benefits are

- Easier to read. It can also give automatic reminders and alerts. For example, if your child is taking more than 1 medication, our EHR can help warn our staff of harmful side effects when different medicines are taken together.
- Better service. Our staff can quickly search past medical notes, test results, and medicines, for example. We plan to print forms for you from the EHR for school, child care, and sports.

Q: How will the changes affect me?

A: There may be some changes in the scheduling of appointments. Please be patient as we learn to use this new system. Initially, the office visits may take longer. We have adjusted our schedule and office hours to accommodate any delays as best we can.

Q: What else can the electronic medical records system do for me?

A: Once the dust settles, you can choose to be notified of your child's appointments via text, e-mail or telephone. Also, we plan to offer an in-house kiosk that will allow the parent to check-in, pay their co-pay and even check their account balance without going to the front desk.